

FORMAT – B

Declaration of Service Level Standards Notification Format for the final year 2019-20

Name of the Urban Local Body Grade of Municipality		Name of the Municipal Commissioner		Postal address with PIN code				Phone & Fax nos.				Email Id / Web address							
<b>Bhavani Second Grade</b>		<b>A.JAHANGIR BASHA</b>		<b>Varnapuram 2 nd street Bhavani-638301</b>				<b>04256-230556 04256-230410</b>				<b>commr.bhavani@tn.gov.in/http://municipality.tn.gov.in/bhavani</b>							
Water Supply Indicators																			
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges			
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	
1	40	80	107	110	100	100	20	18	24	24	100	100	78	80	90	100	88	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	
1	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	
1	100	100	100	100	85	100	75	100	40	100	80	100	70	100	80	100			
Storm Water Drainage Indicators																			
Coverage of storm water drainage network						Incidence of water logging/ flooding													
Benchmarks						Benchmarks													
100%			100%			0%			0%										
Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)								
95	97	0	0	0	0	0	0	0	0	0	0								

*M. Jahangir Basha*  
Commissioner (i/c)  
Bhavani Municipality  
11.7.19

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<b>Bhavani Second Grade</b>	<b>A.JAHANGIR BASHA</b>	<b>Varnapuram 2 nd street Bhavani-638301</b>	<b>04256-230556 04256-230410</b>	<b>commr.bhavani@tn.gov.in/http://municipality.tn.gov.in/bhavani</b>														
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges									
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>									
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)								
<b>1</b>	<b>40</b>	<b>80</b>	<b>107</b>	<b>110</b>	<b>100</b>	<b>100</b>	<b>25</b>	<b>18</b>	<b>24</b>	<b>24</b>	<b>100</b>	<b>100</b>	<b>78</b>	<b>80</b>	<b>90</b>	<b>100</b>	<b>88</b>	<b>90</b>
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges									
<b>Benchmarks</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>20%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>									
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)								
<b>1</b>	<b>100</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>								
<b>Solid Waste Management</b>																		
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges										
<b>Benchmarks</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>										
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)										
<b>1</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>85</b>	<b>100</b>	<b>75</b>	<b>100</b>	<b>40</b>	<b>100</b>	<b>80</b>	<b>100</b>	<b>70</b>	<b>100</b>	<b>80</b>	<b>100</b>		
<b>Storm Water Drainage Indicators</b>																		
	Coverage of storm water drainage network				Incidence of water logging/ flooding													
<b>Benchmarks</b>	<b>100%</b>				<b>0%</b>													
	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)	Current (2018 – 19)	Target (2019 – 20)										
<b>1</b>	<b>95</b>	<b>97</b>	<b>0</b>	<b>0</b>														

Bhavani  
Dt: 01.07.2019

*A. Jahangir Basha*  
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Commissioner i/c  
Bhavani Municipality