## Declaration of Service Level Standards Notification Format for the Second Year 2018-19

Name of the Urban Local Body (Grade of Municipality		Name of the Municipal Commissioner				Postal Address with Pincode							Phone & Fax Nos				Email Id / Web address	
Cumbum – Ist grade				Tmt. I. Sel	varani, B.E.,		50/32. Sukkangal patty road, Cumbum – 625516							04554	04554-271283			
Water Sup	ply Indicators	S					1						1					
Benchmar	Coverage of water supply		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- relate charges	
ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
- 113	Target		Target		Target		-	T	Target		Taxast				-			
	Current		Current		Current	-	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	(2017–18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017-18)	(2018 – 19)	(2017-18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017–18)	(2018 – 19)
	90%	91%	105	105	98.78%	99.00%	5.40%	6%	2 hrs	2 hrs	94%	96%	91%	95%	94%	95%	75%	80%
Sewage N	lanagemen	t (Sewerage	and Sanita	ition)	1						1					L		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	(2017– 18)	(2018 – 19)	(2017– 18)	(2018 – 19)	(2017– 18)	(2018 – 19)	(2017– 18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017– 18)	(2018 – 19)	(2017– 18)	(2018 - 19)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	77 -	-	-	-	-
Solid Was	te Manager	nent Indicat	ors		1				1									
	gor	Tone maroa		evel coverage					1		Evtant of	scientific		_				
		of solid waste		Efficiency of collection of		Extent of segregation of		Extent of municipal solid		Succession and the control of the co		Efficiency in redressal of		Extent of cost recovery in		F.C		
			management services		municipal solid waste		municipal solid waste			ecovered	solid waste		customer complaints				efficiency in collection of SWM charges	
	Benchmarks			10%	100%		-	00%	-	0%		0%				services		
Deficilitates		Current	Target	Current	Target	Current	Target	Current	Target	Current			0%		0%	90		
			(2017– 18)	(2018 – 19)	(2017–18)	(2018 – 19)	(2017– 18)	(2018 – 19)	(2017– 18)	(2018 – 19)	(2017– 18)	Target (2018 – 19)	Current (2017– 18)	Target (2018 – 19)	(2017– 18)	Target (2018 – 19)	(2017– 18)	Target (2018 – 19
			100%	100%	100%	100%	98%	100%	98%	100%	70%	80%	90%	100%	-	-	100%	100%
Storm Wa	ter Drainag	e Indicators						1										
Coverage of storm water drainage ne						1088116/ 1100						ding	11					
Benchmarks					10	0%			0%									
				Current			Target			Current			Target	0).				
	(2017– 18)				(2018– 19)			(2017 – 18)				(2018 – 19)						
							91%			0%			0%			)		
		Cum	nicipal Engine	eer, of o	) <del> </del>   19								Cumi	commissioner bum, Municip	DEON Cality	508) 19	Ė	
		13	9										112/19					

## FORMAT-B

## Declaration of Service Level Standards Notification Format for the Second Year 2019-2020

Name of the Urban Local Body (Grade of Municipality			Name of the Municipal Commissioner					Postal Address with Pincode							& Fax Nos	Email Id / Web address 1		
Cumbum – Ist grade				Tmt. I. Selv	varani, B.E.,		50/32. Sukkangal patty road, Cumbum – 625516							04554	-271283			
Water Sup	ply Indicators	S					***************************************											
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)
	91%	95%	105	110	99.00%	99.00%	6.00%	6%	2 hrs	2 hrs	96%	96%	95%	95%	95%	95%	80%	85%
Sewage N	lanagemen	t (Sewerage	and Sanita	tion)		1												
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-		-	-	ē
Solid Was	ste Manager	ment Indicat	ors			1		1										
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collect		
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%		
		Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	
			(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)
			100%	100%	100%	100%	100%	100%	100%	100%	80%	90%	100%	100%	-	-	100%	100%
Storm Wa	iter Drainag	e Indicators																
			Coverage of storm water drainage network							Incid	dence of wate	00 0.	oding					
	Benchmarks								0%			%						
		Current				Target			Current				Target					
			(2018–19)			(2019– 20)				(2018– 19)			(2019– 20)			-		

0%

91%

95%

Cumbum Municipality