

FORMAT-B

Declaration of Service Level Standards Notification Format for the Second Year 2018-19

Name of the Urban Local Body (Grade of Municipality)	Name of the Municipal Commissioner	Postal Address with Pincode	Phone & Fax Nos	Email Id / Web address
Cumbum – 1st grade	Tmt. I. Selvarani, B.E.,	50/32. Sukkangal patty road, Cumbum – 625516	04554-271283	

Water Supply Indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)
	90%	91%	105	105	98.78%	99.00%	5.40%	6%	2 hrs	2 hrs	94%	96%	91%	95%	94%	95%	75%	80%

Sewage Management (Sewerage and Sanitation)

Benchmarks	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	100%		100%		100%		80%		100%		80%		100%		90%	
	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)	(2017-18)	(2018-19)
	100%	100%	100%	100%	98%	100%	98%	100%	70%	80%	90%	100%	-	-	100%	100%

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network				Incidence of water logging/ flooding			
	Current		Target		Current		Target	
	100%				0%			
	(2017-18)		(2018-19)		(2017-18)		(2018-19)	
	90%		91%		0%		0%	

[Signature]
Municipal Engineer,
Cumbum Municipality
01/07/19

[Signature]
Commissioner,
Cumbum, Municipality
01/07/19

FORMAT-B

Declaration of Service Level Standards Notification Format for the Second Year 2019-2020

Name of the Urban Local Body (Grade of Municipality)	Name of the Municipal Commissioner	Postal Address with Pincode	Phone & Fax Nos	Email Id / Web address
Cumbum – 1st grade	Tmt. I. Selvarani, B.E.,	50/32. Sukkangal patty road, Cumbum – 625516	04554-271283	

Water Supply Indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)
	91%	95%	105	110	99.00%	99.00%	6.00%	6%	2 hrs	2 hrs	96%	96%	95%	95%	95%	95%	80%	85%

Sewage Management (Sewerage and Sanitation)

Benchmarks	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)	(2018 – 19)	(2019-20)
	100%	100%	100%	100%	100%	100%	100%	100%	80%	90%	100%	100%	-	-	100%	100%

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage network		Incidence of water logging/ flooding	
	Current	Target	Current	Target
	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)
	91%	95%	0%	0%

(Signature)
Municipal Engineer,
Cumbum Municipality
01/10/19

(Signature)
Commissioner,
Cumbum, Municipality
01/10/19