

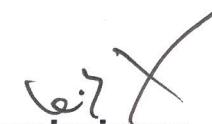
Format – B – Declaration of Service Level Standards

KRISHNAGIRI DISTRICT

HOSUR MUNICIPALITY

Under the conditions imposed for the drawal of share of "General Performance Grant" under the 14th Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Hosur Municipality, is publishing the "Standardised Service Level Bench Marking" for the year 2017-2018 comprising of four service sectors viz., Water Supply, Sewerage, Storm Water Drainage and Solid Waste Management pertaining to the Hosur Municipality.


**Municipal Engineer
Hosur Municipality**


**Commissioner
Hosur Municipality**

Name of the Urban Local Body (Grade of Municipality)		Name of the Corporation Commissioner / Municipal Commissioner				Postal Address with PINCODE						Phone & Fax Nos		email id / Web Site					
Hosur Municipality Special Grade		K.Balasubramaniyan. M.A				New municipal office, Bagalur Road, Thillai Nagar, Hosur - 635109						04344 - 247666		commr.hosur@tn.gov.in					
Water Supply Indicators																			
	Coverage of Water Supply Connections		Per Capita Supply of Water		Extend of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water Supply		Efficiency in redressal of customer Complaints	Cost recovery in water supply services	Efficiency in collection of water supply related charges				
Benchmark	100%		135 lpcd		100%		20%		24 Hours		100%		80%	100%	90%				
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target			
	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19			
	50	60	85	90	0	80	10	10	2 Hrs	2 Hrs	100	100	80	90	80	80			
Sewage Management (Sewerage and Sanitation)																			
	Coverage of Toilets		Coverage of Sewage Network services		Collection efficiency of the sewage network		Adequacy of Sewage treatment Capacity		Quality of Sewage treatment		Extand of reuse and Recycling of treated sewage		Efficiency in redressal of customer Complaints	Extend of cost recovery in sewage management	Efficiency in collection of Sewage charges				
Benchmark	100%		100%		100%		100%		100%		20%		80%	100%	90%				
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target			
	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19			
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Solid Waste Management Indicators																			
	Household level coverage of Solid waste management services			Efficiency of collection of Municipal Solid waste		Efficiency of Segregation of Municipal Solid waste		Extend of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer Complaints	Extend of cost recovery in SWM services	Efficiency in collection of SWM charges					
Benchmarks	100%			100%		100%		80%		100%		80%	100%	90%					
	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target			
	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19	2017-18	2018-19			
	90	95	90	95	85	90	78	80	85	90	80	90	80	90	80	90			
Storm water Drainage Indicators																			
	Coverage of Storm water drainage network							Indicence of water ligging / flooding											
Benchmarks	100%							100%											
	Current (2017-18)				Target (2018-19)			Current (2017-18)			Target (2018-19)								
	86				90			0			0								