

For the Performance Grant of 2019-20				
S. No.	Indicators	MoHUA Benchmark	Service Level Benchmarks	
			Status 2018-19	Target 2019-20
<b>Water Supply Services</b>				
1	Coverage of water supply connections	100%	95	95
2	Per capita supply of water	135 lpcd	125	125
3	Extent of metering of water connections	100%	100	100
4	Extent of Non-Revenue Water (NRW)	20%	8	8
5	Continuity of water supply	24 hours	24	24
6	Quality of water supplied	100%	100	100
7	Efficiency in redressal of customer complaints	80%	75	80
8	Cost recovery in water supply services	100%	70	75
9	Efficiency in collection of water supply related charges	90%	85	85
<b>Sewage management (Sewerage and Sanitation)</b>				
1	Coverage of toilets	100%	0	0
2	Coverage of sewage network services	100%	0	0
3	Collection efficiency of the sewage network	100%	0	0
4	Adequacy of sewage treatment capacity	100%	0	0
5	Quality of sewage treatment	100%	0	0
6	Extent of reuse and recycling of sewage	20%	0	0
7	Efficiency in redressal of customer complaints	80%	0	0
8	Extent of cost recovery in sewage management	100%	0	0
9	Efficiency in collection of sewerage charges	90%	0	0
<b>Solid Waste Management</b>				
1	Household level coverage of Solid Waste Management services	100%	100	100
2	Efficiency of collection of municipal solid waste	100%	99	99
3	Extent of segregation of municipal solid waste	100%	70	75
4	Extent of municipal solid waste recovered	80%	75	80
5	Extent of scientific disposal of municipal solid waste	100%	60	70
6	Efficiency in redressal of customer complaints	80%	80	80
7	Extent of cost recovery in SWM services	100%	50	60
8	Efficiency in collection of SWM charges	90%	60	65
<b>Storm Water Drainage</b>				
1	Coverage of Storm water drainage network	100%	94	95
2	Incidence of water logging / flooding	0%	0	0
<b>SLB Status of 2018-19</b>				
1	Coverage of Water Supply (24 X 7) in all Public/Community Toilets	24X7	YES	
2	Percentage of waste being processed scientifically*	100%	60	
<p>*% amount of waste that is disposed in landfills that have been designed, built, operated and maintained as per standards laid down by Central agencies. This extent of compliance should be expressed as a percentage of the total quantum of waste disposed at landfill sites, including open dump sites. (Source: Handbook of Service Level Benchmarking, MoUD, GoI, Pg 66)</p>				

**For the Performance Grant of 2019-20**

**Part 1: Audit of Annual Accounts (Max Marks 10)**

Condition	PG Year	Reference Data	Yes /No	Marks Obtained	
Published audited accounts on ULB website	2019-20	Audited Accounts of 2017-18	YES	10	If published audited accounts on ULB website, Marks = 10; Otherwise marks = 0

**Part 2: Increase in Own Revenue Sources**

**(A): Covering Establishment costs and O&M from own income (Maximum Marks 20)**

Condition	PG Year	Reference Data	Own Revenue (i)	Revenue Expenditure (ii)	Achievement Range ( i / ii)	Marks Obtained	If achievement range is more than 70 %, marks = 20; between 60 % to 70 %, marks = 15; between 50 % to 60 %; marks = 10, less than 50%, marks = 0.
			Rs. In Lakh		%		
ULBs able to recover costs related to revenue expenditure which is O&M costs as well as establishment & salaries from its own revenue funds excluding octroi, entry tax and stamp duty, etc.	2019-20	2018-19	1,213.62	2,059.10	58.94	10	

**(B): Capital expenditure as a percentage of total expenditure (Maximum Marks 20)**

**For 500 AMRUT Cities**

Condition	PG Year	Reference Data	Capital Expenditure (i)	Total Expenditure (ii)	Achievement Range ( i / ii)	Marks Obtained	If achievement range is more than 40 %, marks = 20; between 30 % to 40 %, marks = 15; between 20 % to 30 %, marks = 10; less than 20%, marks = 0.
			Rs. In Lakh		%		
Ratio of Capital Expenditure to Total Expenditure including all devolutions/schemes, etc.	2019-20	2018-19	0	0	0.00	0	

**For all other Cities**

Condition	PG Year	Reference Data	Capital Expenditure (i)	Total Expenditure (ii)	Achievement Range ( i / ii)	Marks Obtained	If achievement range is more than 20 %, marks = 20; between 15 % to 20 %, marks = 15; between 10 % to 15 %, marks = 10; less than 10%, marks = 0.
			Rs. In Lakh		%		
Ratio of Capital Expenditure to Total Expenditure including all devolutions/schemes, etc.	2019-20	2018-19	935.84	3048.7	30.70	20	

**Part 3: Publishing of Service Level Benchmarks (SLBs)**

**A) Water supply:**

**1) Coverage (Maximum Marks 15)**

Condition	PG Year	Reference Data	Coverage Ratio	Marks Obtained	
Water Coverage Ratio	2019-20	SLB Status of 2018-19	95	15	If coverage is between 90% to 100 %, marks = 15; between 80 % to 90 %; marks = 10, between 70 % to 80 %; marks = 5, less than 70%, marks = 0.

**2) Reduction in NRW (Maximum Marks 15)**

Condition	PG Year	Reference Data	NRW Status	Marks Obtained	
ULB achieving benchmark of Non-Revenue Water	2019-20	SLB Status of 2018-19	8	15	If NRW is less than 20%, Marks = 15; between 20 % to 30 %, marks = 10; between 30 % to 40 %, marks = 5; above 40 % , Marks =0.

**3) Coverage of Water Supply for Public/Community Toilets (Maximum Marks 10)**

Condition	PG Year	Reference Data	Percentage of 24X7 Water Supply to all PT/CT	Marks Obtained	If 24X7 water supply to all PT and CT, marks = 10; otherwise marks = 0
ULB providing water connection to Public and Community Toilets	2019-20	SLB Status of 2018-19	YES	10	

**B) Solid Waste Management:**

**Coverage (Maximum Marks 10)**

Condition	PG Year	Reference Data	% of waste being processed scientifically	Marks Obtained	If percentage of waste being processed scientifically is more than 50 %, marks = 10; between 20% to 50%, marks = 5; less than 20%, marks = 0.
% of waste being processed scientifically	2019-20	SLB Status of 2018-19	60	10	

<b>State</b>		TAMILNADU			
<b>ULB</b>		METTUPALAYAM MUNICIPALITY			
<b>For the Performance Grant of 2019-20</b>					
<b>Criteria</b>			<b>Maximum Marks</b>	<b>Total Marks Obtained</b>	
<b>Part 1 : Audit of Annual Accounts</b>		Published audited accounts on ULB website	<b>10</b>	10	
<b>Part 2 : Increase in Own Revenue Sources</b>	a)	Covering Establishment costs and O&M from own income	<b>20</b>	10	
	b)	<b>For AMRUT cities</b>	Capital expenditure as a percentage of total expenditure	<b>20</b>	
		<b>For Non-AMRUT cities</b>	Capital expenditure as a percentage of total expenditure		20
<b>Part 3: Publishing of Service Level Benchmarks (SLBs)</b>	a)	<b>1</b>	Water Coverage Ratio	<b>15</b>	15
		<b>2</b>	Reduction in NRW	<b>15</b>	15
		<b>3</b>	Coverage of Water Supply for Public/Community Toilets	<b>10</b>	10
	b)		Percentage of waste being processed scientifically	<b>10</b>	10
<b>Total</b>			<b>100</b>	<b>90</b>	