

**From**  
Thiru. S. Sennukrishnan, M.A.,  
Municipal Commissioner,  
Narasingapuram Municipality,  
Salem District.

**To**  
The Commissioner of Municipal Administration,  
O/o The Commissioner of Municipal  
Administration  
Urban Administration Building Complex,  
MRC Nagar, Santhome High Road,  
Chennai.

**Roc.No:1435/2019/A1, Date:19.08.2019**

Sir,

**Sub :-** 14<sup>th</sup> Finance Commission Recommendations – Performance Grant under 14<sup>th</sup> Finance Commission – Performance Grant for the year 2019-2020 submission of claim - Regarding.

**Ref :-** Commissioner of Municipal Administration letter Roc.No.14518/2019/LA3, Date:25.06.2019.


\*-\*-\*

I Send herewith the proposal for claiming the Performance Grant under 14<sup>th</sup> Finance Commission for the year 2019-2020 in the prescribed formats.

Narasingapuram Municipality is not covered under AMRUT Scheme.

It is confirmed that I have verified the information's presented in the formats which is true and correct to the best of my knowledge.

I request that this proposal may be recommended to the Government for sanction of eligible Performance Grant to this Municipality.

  
Commissioner  
Narasingapuram Municipality.

Enclosed :

1. Details of the conditions completed for the disbursement of Performance Grant as per the format prescribed (in Annexure 2)
2. Audited accounts of ULB (with details of Revenue Income, Revenue Expenditure, Capital Income and Capital Expenditure)
3. Own revenue receipts of ULB (Tax revenues and fees and user charges, account code wise receipts)
4. Details of Assigned Revenue, Grant and Transfer from State and center (Accounts code wise)
5. Revenue Expenditure (Establishment & Administrative Expenses and O&M) (Accounts code wise – Revenue Expenditure)
6. Capital Expenditure – Account Code wise
7. Calculations showing the achievement of reforms
8. SLBs on water supply, sewerage, SWM

## Instructions to States for Performance Grant Claims 2019-20

(SmartNet)

1. As per the Tool Kit, all ULBs have to provide information in the format prescribed in Annexure 2, duly attested by the Municipal Commissioner/Executive Officer of the ULB. This MS Excel file has been designed to capture the information required in the Annexure 2 and ULBs are expected to fill their information in this file. This MS Excel file has six sheets.
  - a. **Sheet 1** – “ULB Details” must be filled with general details of the ULB such as its civic status, population, Performance Grant claim year, etc., among other details as mentioned in the Excel sheet.
  - b. **Sheet 2** – “Income” must be filled with information on the Income details of the ULB in the form of Revenue Receipts and Capital Receipts.
  - c. **Sheet 3** – “Expenditure” must be filled with information on the Expenditure details of the ULB in the form of Revenue Expenditure and Capital Expenditure.
  - d. **Sheet 4** – “SLB” must be filled with SLB-wise information pertaining to water supply, sewage management, solid waste management and storm water drainage based on the SLB handbook prescribed by MoUD.
  - e. **Sheet 5** – “Annex ii” will provide information details pertaining to Annexure 2 of the Tool Kit, highlighting the criteria and marks obtained for each condition in order to be eligible for Performance Grant. **Do not enter any information in this sheet. It will be generated automatically.**
  - f. **Sheet 6** – “Summary” will be generated using the information supplied and marks received as per each criteria. **Do not enter any information in this sheet. It will be generated automatically.**
2. Each ULB has to submit this MS Excel, fully completed to the State Government. **Please use this file that is shared with you. Do not create new copies as it will be tantamount to tampering.** The name of the file must be saved in the format – “State\_ULB\_PGY1-YY2.xls”. For example, if Amaravati in Andhra Pradesh has filled this MS Excel file to claim the Performance Grant for FY 2019-20, the file must be named “AndhraPradesh\_Amaravati\_PG19-20.xls”.
3. Each ULB also has to provide the admissible documentary evidences, duly attested by the Municipal Commissioner/Executive Officer of the ULB. The admissible documentary evidence required are:
  - a. Budget document showing detailed breakup of income and expenditure as per 'Actuals' of relevant financial years.
  - b. Audited account statements
  - c. SLB information as per sheet 4 of this Excel and the relevant Gazette Notification for measuring and publishing SLBs

Each of the above documents must be added to a single PDF file containing all the admissible documentary evidence for that particular ULB. The name of the PDF file must be in the format – “State\_ULB\_DocumentsYY1-YY2.pdf”. For example, in the case of Amaravati in Andhra Pradesh submitting its documentary evidence for Performance Grant in 2019-20 in a PDF format, the name of the file will be “AndhraPradesh\_Amaravati\_Documents19-20.pdf”.

4. After receiving the MS Excel file and the PDF file containing admissible documentary evidence from all the ULBs, the State must prepare Annexure 1 based on the information provided in the MS Excel file for each ULB.
5. Scores generated in sheet 6 – “Summary”, of this MS Excel file may be used by the State for preparing Annexure 1.
6. The State must ensure that information filled by the ULB is correct and accurate through measures such as third party verification, random verification by State Officials, etc. as mentioned in Annexure 3 of the Tool Kit.
7. Each State Government must upload the following files on ‘SmartNet’ before 30<sup>th</sup> September 2019, duly verified by the Principal Secretary (UD) of the State:
  - a. **Annexure 1** – in MS Excel format and PDF format, which will provide the scores of each ULB and the list of eligible as well as ineligible ULBs.
  - b. **Annexure 2** – In PDF format which may be generated from sheet “Annex ii” of the MS Excel file for each ULB. The ULB Details MS Excel file should also be uploaded. The name of the Annexure 2 must be in the format - "State\_ULB\_Annexure2.pdf"
  - c. All **admissible documentary evidence** related to Annexure 2, must be attached in a PDF file as mentioned in para 3. The State Government must upload the documentary evidence PDF file for each ULB along with the ULBs MS Excel file on ‘SmartNet’.
  - d. **Annexure 4** – In PDF format, which is the Utilization Certificate (UC) of the previous year’s Performance Grant.

General Details of the ULB for Performance Grant (PG) 2019-20		
Name of the State	TAMILNADU	
Name of the ULB	NARASINGAPURAM	
Civic Status of the ULB (M Corp/ M Council/ NP)	MUNICIPAL COUNCIL	
Census Population (2011)	23084	
Last Municipal Election Held (Year)	2011	
Next Municipal Election Due (Year)	2016	
Year of Performance Grant Claim	2019-20	
Whether the City is under AMRUT Mission or Not	NO	
Name of the Municipal Commissioner / Executive Officer of the ULB	K. SENNUKRISHNAN	
Contact / Mobile No.	7397396266	
Email Address	commr.narasingapuram@tn.gov.in	
Name of the Contact Person	K. SENNUKRISHNAN	
Contact / Mobile No.	7397396266	
Email Address	commr.narasingapuram@tn.gov.in	
Postal Address of the ULB (with Pincode)	121, SALEM CUDDALORE MAIN ROAD, NARASINGAPURAM, ATTUR TALUK, SALEM DIST. PINCODE - 636108	
Website Address of the ULB	<a href="https://www.tnurbantree.tn.gov.in/narasingapuram/wp-admin/">https://www.tnurbantree.tn.gov.in/narasingapuram/wp-admin/</a>	
Publishing of Audited Accounts of Municipality on ULB / State website		
For the Performance Grant of 2019-20	Published Audited Accounts of 2017-18	YES
	Website Address/URL	<a href="https://www.tnurbantree.tn.gov.in/narasingapuram/wp-admin/">https://www.tnurbantree.tn.gov.in/narasingapuram/wp-admin/</a>

  
**COMMISSIONER**  
 Narasingapuram Municipality.  
 10/12/19

**For the Performance Grant of 2019-20**

S. No.	Details	Income Details (Amounts to be provided in Rupees Lakh)			
		2015-16 (Audited Actuals)	2016-17 (Audited Actuals)	2017-18 (Audited Actuals)	2018-19 (Audited or Unaudited Actuals)
	<b>Total Receipts (A+B)</b>	<b>1176.82</b>	<b>572.06</b>	<b>1173.57</b>	<b>1428.59</b>
<b>A</b>	<b>Revenue Receipts (1+2+3)</b>	<b>585.70</b>	<b>462.21</b>	<b>617.07</b>	<b>844.24</b>
<b>1</b>	<b>Own Revenue Receipts (a+b)</b>	<b>109.00</b>	<b>122.77</b>	<b>169.05</b>	<b>208.18</b>
a)	<b>Tax Revenue</b> (levied and collected by municipal body)	<b>67.13</b>	<b>76.25</b>	<b>99.74</b>	<b>147.51</b>
i)	Property tax	43.27	45.54	58.99	104.73
ii)	Other tax (levied and collected by municipal body)	23.86	30.71	40.75	42.78
b)	<b>Non-tax revenue</b> (levied and collected by municipal body)	<b>41.87</b>	<b>46.52</b>	<b>69.31</b>	<b>60.67</b>
i)	Fees & fines	4.88	8.70	9.00	10.38
ii)	User Charges	36.99	37.82	54.71	50.29
iii)	Other non-tax revenue (levied and collected by municipal body)	0.00	0.00	5.60	0.00
<b>2</b>	<b>Other Revenue Receipts</b>	<b>56.67</b>	<b>43.50</b>	<b>32.24</b>	<b>33.84</b>
a)	Income from interest/investments	39.85	26.00	20.28	21.29
b)	Other Revenue income	16.82	17.50	11.96	12.55
<b>3</b>	<b>Transfers/Grants/Assigned Revenues</b>	<b>420.03</b>	<b>295.94</b>	<b>415.78</b>	<b>602.22</b>
a)	State Assigned Revenue	38.68	34.49	24.91	26.30
b)	State Finance Commission (SFC) Grants/Devolution	288.97	210.38	331.86	348.45
c)	Octroi compensation	0.00	0.00	0.00	0.00
d)	Other State Government Transfers	0.00	0.00	0.00	0.00
e)	Central Finance Commission (CFC) Grant	92.38	51.07	59.01	227.47
f)	Other Central Government Transfers	0.00	0.00	0.00	0.00
g)	Others	0.00	0.00	0.00	0.00
<b>B</b>	<b>Capital Receipts</b>	<b>591.12</b>	<b>109.85</b>	<b>556.50</b>	<b>584.35</b>
<b>1</b>	Sale of Municipal Land	0.00	0.00	0.00	0.00
<b>2</b>	Loans (from State Govt. or Banks etc.)	0.00	0.00	0.00	0.00
<b>3</b>	State Capital Account Grant (under State Schemes etc.)	561.12	89.85	556.50	584.35
<b>4</b>	Central Capital Account Grant (under Central Schemes etc.)	30.00	20.00	0.00	0.00
<b>5</b>	Other Capital Receipts	0.00	0.00	0.00	0.00

  
**COMMISSIONER**  
 Narasingapuram Municipality.

Income

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19/8/19

**For the Performance Grant of 2019-20**

S. No.	Details	Expenditure Details (Amounts to be provided in Rupees Lakh)			
		2015-16 (Audited Actuals)	2016-17 (Audited Actuals)	2017-18 (Audited Actuals)	2018-19 (Audited or Unaudited Actuals)
	<b>Total Expenditure (1+2)</b>	<b>750.31</b>	<b>683.75</b>	<b>648.71</b>	<b>780.44</b>
1	<b>Revenue Expenditure</b>	<b>444.89</b>	<b>322.31</b>	<b>443.38</b>	<b>559.26</b>
1.1	Adminstrative Expenses, Establishment and Salaries (All Departments-Regular and Contractual Staff)	258.65	143.86	164.77	262.91
1.2	Operation and Maintenance (O&M)	0.00	0.00	0.00	0.00
1.3	Loan repayment (Interest payments)	0.23	0.00	0.00	0.00
1.4	Others (any other revenue expenditure which is not salaries, O&M or Interest Payment)	186.01	178.45	278.61	296.35
2	<b>Capital Expenditure</b>	<b>305.42</b>	<b>361.44</b>	<b>205.33</b>	<b>221.18</b>
2.1	All developmental works under Central/State specific schemes	305.42	361.44	205.33	221.18
2.2	Loan Repayments (Prinicipal Amount)	0.00	0.00	0.00	0.00
2.3	Other Capital expenditure	0.00	0.00	0.00	0.00

Note:For the calculation of criteria 2a, revenue expenditure (Adminstrative Expenses, Establishment and Salaries, O & M and other revenue expenses) is calculated based on summation of 1.1., 1.2 & 1.4.

  
**COMMISSIONER**  
 Narasingapuram Municipality.  
 19/8/19

**For the Performance Grant of 2019-20**

S. No.	Indicators	MoHUA Benchmark	Service Level Benchmarks	
			Status 2018-19	Target 2019-20
<b>Water Supply Services</b>				
1	Coverage of water supply connections	100%	45	100
2	Per capita supply of water	135 lpcd	90	90
3	Extent of metering of water connections	100%	96	98
4	Extent of Non-Revenue Water (NRW)	20%	18	16
5	Continuity of water supply	24 hours	2	2
6	Quality of water supplied	100%	100	100
7	Efficiency in redressal of customer complaints	80%	80	80
8	Cost recovery in water supply services	100%	96	99
9	Efficiency in collection of water supply related charges	90%	65	80
<b>Sewage management (Sewerage and Sanitation)</b>				
1	Coverage of toilets	100%	100	100
2	Coverage of sewage network services	100%	0	0
3	Collection efficiency of the sewage network	100%	0	0
4	Adequacy of sewage treatment capacity	100%	0	0
5	Quality of sewage treatment	100%	0	0
6	Extent of reuse and recycling of sewage	20%	0	0
7	Efficiency in redressal of customer complaints	80%	0	0
8	Extent of cost recovery in sewage management	100%	0	0
9	Efficiency in collection of sewerage charges	90%	0	0
<b>Solid Waste Management</b>				
1	Household level coverage of Solid Waste Management services	100%	100	100
2	Efficiency of collection of municipal solid waste	100%	100	100
3	Extent of segregation of municipal solid waste	100%	70	100
4	Extent of municipal solid waste recovered	80%	80	85
5	Extent of scientific disposal of municipal solid waste	100%	20	100
6	Efficiency in redressal of customer complaints	80%	80	80
7	Extent of cost recovery in SWM services	100%	85	90
8	Efficiency in collection of SWM charges	90%	90	90
<b>Storm Water Drainage</b>				
1	Coverage of Storm water drainage network	100%	44	56
2	Incidence of water logging / flooding	0%	0	0
<b>SLB Status of 2018-19</b>				
1	Coverage of Water Supply (24 X 7) in all Public/Community Toilets	24X7	YES	
2	Percentage of waste being processed scientifically*	100%	100	
<p>*% amount of waste that is disposed in landfills that have been designed, built, operated and maintained as per standards laid down by Central agencies. This extent of compliance should be expressed as a percentage of the total quantum of waste disposed at landfill sites, including open dump sites. (Source: Handbook of Service Level Benchmarking, MoUD, GoI, Pg 66)</p>				

*Mr. S. S. S.*  
19/8/19

**For the Performance Grant of 2019-20**

**Part 1: Audit of Annual Accounts (Max Marks 10)**

Condition	PG Year	Reference Data	Yes /No	Marks Obtained	
Published audited accounts on ULB website	2019-20	Audited Accounts of 2017-18	YES	10	If published audited accounts on ULB website, Marks = 10; Otherwise marks = 0

**Part 2: Increase in Own Revenue Sources**

**(A): Covering Establishment costs and O&M from own income (Maximum Marks 20)**

Condition	PG Year	Reference Data	Own Revenue (i)	Revenue Expenditure (ii)	Achievement Range ( i / ii)	Marks Obtained	If achievement range is more than 70 %, marks = 20; between 60 % to 70 %, marks = 15; between 50 % to 60 %; marks = 10, less than 50%, marks = 0.
			Rs. In Lakh				
ULBs able to recover costs related to revenue expenditure which is O&M costs as well as establishment & salaries from its own revenue funds excluding octroi, entry tax and stamp duty, etc.	2019-20	2018-19	208.18	559.26	37.22	0	

**(B): Capital expenditure as a percentage of total expenditure (Maximum Marks 20)**

**For 500 AMRUT Cities**

Condition	PG Year	Reference Data	Capital Expenditure (i)	Total Expenditure (ii)	Achievement Range ( i / ii)	Marks Obtained	If achievement range is more than 40 %, marks = 20; between 30 % to 40 %, marks = 15; between 20 % to 30 %, marks = 10; less than 20%, marks = 0.
			Rs. In Lakh				
Ratio of Capital Expenditure to Total Expenditure including all devolutions/schemes, etc.	2019-20	2018-19	0	0	0.00	0	

**For all other Cities**

Condition	PG Year	Reference Data	Capital Expenditure (i)	Total Expenditure (ii)	Achievement Range ( i / ii)	Marks Obtained	If achievement range is more than 20 %, marks = 20; between 15 % to 20 %, marks = 15; between 10 % to 15 %, marks = 10; less than 10%, marks = 0.
			Rs. In Lakh				
Ratio of Capital Expenditure to Total Expenditure including all devolutions/schemes, etc.	2019-20	2018-19	221.18	780.44	28.34	20	

  
**COMMISSIONER**  
 Narasingapuram Municipality.

82-82  
 19/8/19



Publishing of Service Level Benchmarks (SLBs)

A) Water supply:

1) Coverage (Maximum Marks 15)

Condition	PG Year	Reference Data	Coverage Ratio	Marks Obtained	
Water Coverage Ratio	2019-20	SLB Status of 2018-19	45	0	If coverage is between 90% to 100 %, marks = 15; between 80 % to 90 %; marks = 10, between 70 % to 80 %; marks = 5, less than 70%, marks = 0.

2) Reduction in NRW (Maximum Marks 15)

Condition	PG Year	Reference Data	NRW Status	Marks Obtained	
ULB achieving benchmark of Non-Revenue Water	2019-20	SLB Status of 2018-19	18	15	If NRW is less than 20%, Marks = 15; between 20 % to 30 %, marks = 10; between 30 % to 40 %, marks = 5; above 40 % , Marks =0.

3) Coverage of Water Supply for Public/Community Toilets (Maximum Marks 10)

Condition	PG Year	Reference Data	Percentage of 24X7 Water Supply to all PT/CT	Marks Obtained	
ULB providing water connection to Public and Community Toilets	2019-20	SLB Status of 2018-19	YES	10	If 24X7 water supply to all PT and CT, marks = 10; otherwise marks = 0

B) Solid Waste Management:

Coverage (Maximum Marks 10)

Condition	PG Year	Reference Data	% of waste being processed scientifically	Marks Obtained	
% of waste being processed scientifically	2019-20	SLB Status of 2018-19	100	10	If percentage of waste being processed scientifically is more than 50 %, marks = 10; between 20% to 50%, marks = 5; less than 20%, marks = 0.

  
**COMMISSIONER**  
 Narasingapuram Municipality.

19/8/19  
 19/8/19

State		TAMILNADU			
ULB		NARASINGAPURAM			
<b>For the Performance Grant of 2019-20</b>					
<b>Criteria</b>			<b>Maximum Marks</b>	<b>Total Marks Obtained</b>	
<b>Part 1 : Audit of Annual Accounts</b>		Published audited accounts on ULB website	10	10	
<b>Part 2 : Increase in Own Revenue Sources</b>	a)	Covering Establishment costs and O&M from own income	20	0	
	b)	For AMRUT cities	Capital expenditure as a percentage of total expenditure	20	
		For Non-AMRUT cities	Capital expenditure as a percentage of total expenditure		20
<b>Part 3: Publishing of Service Level Benchmarks (SLBs)</b>	a)	1	Water Coverage Ratio	15	0
		2	Reduction in NRW	15	15
		3	Coverage of Water Supply for Public/Community Toilets	10	10
	b)		Percentage of waste being processed scientifically	10	10
<b>Total</b>			<b>100</b>	<b>65</b>	

  
**COMMISSIONER**  
 Narasingapuram Municipality.  
 19/8/19

sm-8  
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**Annexure 2**  
**14<sup>th</sup> Finance Commissioner Performance Grant**  
**Claim Form of ULBs to State Government**  
**(To be sent by ULBs to the state)**

Name of the ULB	:	Narasingapuram Municipality
Date of the last election held and due date	:	25.10.2011, 25.10.2016
Name of the State	:	Tamil Nadu
Conditions for Disbursal of performance Grant	:	

**Part 1: Increase in Own Revenue Sources**

Achievement Range	Yes	No
Published audited accounts on ULB Website	Yes	

**Part 2: Increase in Own Revenue Sources**

**(A) Covering Establishment costs and O&M from own Income (Maximum marks 20)**

	More than 70%	Between 60% to 70%	Between 50% to 60%	Less than 50%
Marks	20	15	10	0
ULB able to recover costs related to Revenue expenditure which is O&M costs as well as Establishment & salaries from its own revenue funds excluding octroi entry tax and stamp duty etc.				37.22%

**(B) Capital expenditure as a percentage of total expenditure (Maximum Marks 20)**

**For AMRUT Cities**

	More than 40%	30% to 40%	20% to 30%	less than 20%
Marks	20	15	10	0
Ratio of capital expenditure to Total expenditure including all devolutions / schemes etc.	-	-	-	-

**For all other cities**

Achievement Range	More than 20%	Between 15% to 20%	Between 10% to 15%	Less than 10%
Marks	20	15	10	0
Ratio of capital expenditure to Total expenditure including all devolutions / schemes etc.	28.34 %			

  
**COMMISSIONER**  
 Narasingapuram Municipality.

19/8/19  
 19/8/19

**Part 3: Publishing of Service Level Benchmarks (SLBs)**

**A) Water Supply :**

**1 ) Coverage (Maximum Marks 15)**

Achievement Range	Between 90% to 100%	Between 80% to 90%	Between 70% to 80%	Less than 70%
Marks	15	10	5	0
Water Coverage Ratio	-	-	-	45 %

**2) Reduction NRW (Maximum Marks 15)**

Achievement Range	Less than 20%	Between 20% to 30%	Between 30% to 40%	Above 40%
Marks	15	10	5	0
ULB achieving benchmark of Non Revenue water (NRW)	18 %			

**3) Coverage of water supply for Public / Community Toilets  
( Maximum Marks 10)**

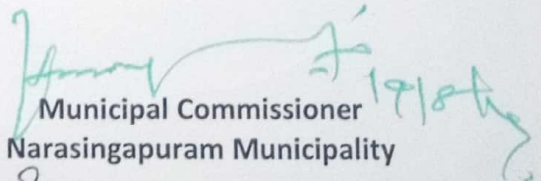
Achievement Range	100% PT / CT Covered	Less than 100%
Marks	10	0
ULB Providing water connection to Public and Community Toilets	100 %	

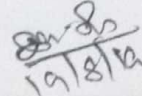
**B) Solid Waste Management:**

**Coverage : (Maximum Marks 10)**

Achievement Range	More than 50%	Between 20% to 50%	Less than 20%
Marks	10	5	0
% of waste being processed scientifically	100	-	-

It is confirmed that I have verified the information presented in this form, which is true and correct to the best of my knowledge.

  
Municipal Commissioner  
Narasingapuram Municipality


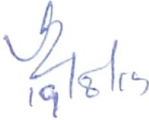
  
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**Format -B - Declaration of Service Level Standards**

**SALEM DISTRICT**

**NARASINGAPURAM MUNICIPALITY**

Under the conditions imposed for the drawal of share of "General Performance Grant" under the 14th Central Finance Commissions Recommendations, the undersigned, holding the office of the Municipal Commissioner, Narasingapuram Municipality, is publishing the "Standardised Service Level Bench Marking" for the year 2019-2020 comprising of four service sector viz, Water supply , Sewerage , Storm water Drainage and Solid Waste Management pertaining to the Narasingapuram Municipality.

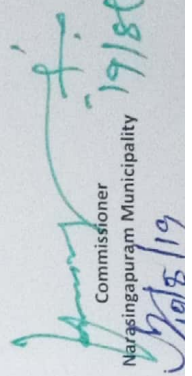
  
Commissioner  
Narasingapuram Municipality  
  
19/8/15

NARASINGAPURAM MUNICIPALITY

Name of the Urban Local body (Grade of Municipality)		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax Nos.		Email Id/Web address	
Narasingapuram Municipality (Second grade)		Thiru. K Sennukrishnan		Cuddalore Main Road, Narasingapuram - 636 108		04282-281075		comm.narasingapuram@tn.gov.in	
Benchmarks	1	Coverage of water supply Connections		Extent of metering of water connection		Per capita supply of water		Efficiency in redressal of customer complaints	
		Current (2018-19) 45%	Target (2019-20) 100%	Current (2018-19) 96%	Target (2019-20) 98%	Current (2018-19) 90 lpcd	Target (2019-20) 90 lpcd	Current (2018-19) 80%	Target (2019-20) 80%
Benchmarks	1	Coverage of toilets		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Extent of reuse and recycling of treated sewage	
		Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 20%	Target (2019-20) 20%
Sewage Management (Sewerage and Sanitation)									
Benchmarks	1	Continuity of water supply		Quality of water supplied		Extent of non revenue water		Efficiency in redressal of customer complaints	
		Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 18%	Target (2019-20) 16%	Current (2018-19) 80%	Target (2019-20) 80%
Benchmarks	1	Cost recovery in water supply service		Efficiency in collection of water supply related charges		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
		Current (2018-19) 96%	Target (2019-20) 99%	Current (2018-19) 90%	Target (2019-20) 90%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 90%	Target (2019-20) 90%

Solid Waste Management Indicators

Benchmarks	1	Household level coverage of solid waste management service		Efficiency of collection of Municipal solid waste		Extent of segregation of Municipal solid waste		Extent of Municipal solid waste recovered		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM service		Efficiency in collection of SWM charges	
		Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 70%	Target (2019-20) 100%	Current (2018-19) 80%	Target (2019-20) 80%	Current (2018-19) 80%	Target (2019-20) 80%	Current (2018-19) 85%	Target (2019-20) 90%	Current (2018-19) 90%	Target (2019-20) 90%
Storm Water Drainage Indicators															
Benchmarks	1	Coverage of storm water drainage network		Extent of water logging/ flooding		Incidence of water logging/ flooding		Incidence of water logging/ flooding		Incidence of water logging/ flooding		Incidence of water logging/ flooding		Incidence of water logging/ flooding	
		Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 44%	Target (2019-20) 56%	Current (2018-19) 0%	Target (2019-20) 0%	Current (2018-19) 0%	Target (2019-20) 0%	Current (2018-19) 0%	Target (2019-20) 0%	Current (2018-19) 0%	Target (2019-20) 0%	Current (2018-19) 0%	Target (2019-20) 0%
Benchmarks	1	Water supply for all Toilets		Coverage of water supply (24x7) in all public / community toilets		Scientific disposal of waste		Percentage of waste being processed scientifically		Percentage of waste being processed scientifically		Percentage of waste being processed scientifically		Percentage of waste being processed scientifically	
		Current (2018-19) 70%	Target (2019-20) 100%	Current (2018-19) 70%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%	Current (2018-19) 100%	Target (2019-20) 100%

  
 Commissioner  
 Narasingapuram Municipality  
 19/8/2019