

MUNICIPAL NOTIFICATION - OFFICE OF THE COMMISSIONER, NELLIKUPPAM MUNICIPALITY.

Format - B

Declaration of Service Level Standards Notification Format - 2018-2019

Name of the Urban Local Body		Name of the Corporation Commissioner / Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nellikuppam Municipality		S. PRABAKARAN, B.E., Municipal Commissioner						No 435 KSAR Road Nellikuppam, Cuddalor District.				Off- 04142-272249		commr.nellikuppam@tn.gov.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchm	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
arks	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)
1	80%	80%	115	115	10%	15%	5.0%	4.00%	5	5	100%	100%	100%	100%	90%	90%	90%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchm	100%		100%		100%		100%		100%		20%		80%		100%		90%	
arks	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)
1	98%	99%	There is No UGD in this Municipality															
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets		
	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)	(2018 – 19)	(2019 – 20)		
1	100%	100%	100%	100%	100%	100%	85%	85%	70%	70%	100%	100%	70%	70%	60%	65%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0%											
	Current			Targets			Current			Targets								
	(2018 – 19)			(2019 – 20)			(2018 – 19)			(2019 – 20)								
1	90%			92%			0%			0%								


 Commissioner,
 Nellikuppam Municipality.
 20/2/2019
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