

PAMMAL MUNICIPALITY
DECLARATION OF SERVICE LEVEL STANDARDS NOTIFICATION FORMAT

Name of the Urban Local Body		Name of the Municipal Commissioner				Postal address with Pin Code				Phone & Fax nos.		Email Id							
Pammal Municipality		Tmt. P. Mariselvi, B.E., MBA.				No. 1, Pozhichallur Main Road, Pammal, Chennai - 600 075				22483110		commr.pammal@tn.gov.in							
Water Supply Indicators																			
Coverage of water supply connections		per capita supply of water		Extend of metering of water connections		Extent of non revenue water		continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		cost recovery in water supply services		Efficiency in collection of water supply related charges			
100%		90lpcd		100%		20%		24 hours		100%		80%		100%		90%			
Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)			
Pammal		95% 95%		90 90		95% 100%		10% 20%		1.5 Hours 2 Hours		100% 100%		80% 80%		98% 98%		90% 95%	
Sewage Management (Sewage and Sanitation)																			
Coverage of Toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of Sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extend of cost recovery in sewage management		Efficiency in collection of sewage charges			
100%		100%		100%		100%		100%		20%		80%		100%		90%			
Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)			
Pammal		100% 100%		50% 70%		0 0		0 0		0 0		0 0		0 0		0 0		0 0	
Solid Waste management indicators																			
Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extend of segregation of municipal solid waste		Extend of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency of redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
100%		100%		100%		80%		100%		80%		100%		90%					
Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)					
Pammal		100% 100%		100% 100%		100% 100%		80% 80%		100% 100%		80% 80%		50% 65%		68% 90%			
Storm water Drainage indicators																			
Coverage of Storm water drainage network		Incidence of water logging/Flooding																	
100%		0%																	
Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)		Current (2020-21) Targets (2021-22)															
Pammal		65% 70%		0% 0%															

P. Mariselvi
 Commissioner
 Pammal Municipality

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 15/11/2020

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Water Supply Indicators																			
Coverage of water supply connections		per capita supply of water		Extend of metering of water connections		Extent of non revenue water		continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		cost recovery in water supply services		Efficiency in collection of water supply related charges			
100%		90lpcd		100%		20%		24 hours		100%		80%		100%		90%			
Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)			
Pammal		95% 95%		90 90		95% 100%		10% 20%		1.5 Hours 2 Hours		100% 100%		80% 80%		98% 98%		90% 90%	
Sewage Management (Sewage and Sanitation)																			
Coverage of Toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of Sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extend of cost recovery in sewage management		Efficiency in collection of sewage charges			
100%		100%		100%		100%		100%		20%		80%		100%		90%			
Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)			
Pammal		100% 100%		50% 70%		0% 0%		0% 0%		0% 0%		0% 0%		0% 0%		0% 0%		0% 0%	
Solid Waste management indicators																			
Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extend of segregation of municipal solid waste		Extend of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency of redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
100%		100%		100%		80%		100%		80%		100%		90%					
Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)		Current (2019-20) Targets (2020-21)					
Pammal		100% 100%		100% 100%		100% 100%		80% 80%		100% 100%		80% 80%		40% 50%		85% 88%			
Storm water Drainage indicators																			
Coverage of Storm water drainage network				Incidence of water logging/Flooding															
100%				0%															
Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)													
Pammal		62% 65%		-		-													


 Commissioner
 Pammal Municipality
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