

THANJAVUR CITY MUNICIPAL CORPORATION

FORMAT - B

DECLARATION OF SERVICE LEVEL STANDARDS NOTIFICATION 2019-20

Name of the Urban Local Body	Name of the Corporation Commissioner	Postal Address with PIN code	Phone & Fax No.	Email ID
Thanjavur City Municipal Corporation	Thiru.P. JanakiRaveendran, M.Sc., B.Ed.,APGDUM	Thanjavur Municipal Corporation Office, Gandhiji Road, Thanjavur - 613 001. Tamil Nadu	04362-231021 04362-277280	commr.thanjavur@tn.gov.in

Water Supply Indicators																	
Coverage of Water supply connection		Per Capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges	
100%		135 lpcd		100%		20%		24 Hours		100%		80%		100%		90%	
Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20
68.95%	80%	123 LPCD	135 LPCD	0%	25%	8%	5%	24	24	100%	100%	100%	100%	95%	100%	20%	50%

Sewerage Management (Sewerage and Sanitation)																	
Coverage of toilets		Coverage of Sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
100%		100%		100%		100%		100%		20%		80%		100%		90%	
Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20
62.05%	80%	95%	100%	100%	100%	40%	100%	40%	100%	0%	20%	80%	90%	90%	100%	20%	50%

Solid waste management indicators																	
House hold level coverage of solid waste management services		Efficiency of collection of Municipal solid waste		Extent of segregation of Municipal solid waste		Extent of Municipal Solid waste recovered		Extent of scientific disposal of Municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM Services		Efficiency in collection of SWM Charges			
100%		100%		100%		80%		100%		80%		100%		90%			
Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target		
2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20	2018-19	2019-20		
90%	100%	95%	100%	60%	100%	20%	60%	50%	100%	95%	100%	40%	65%	70%	90%		

Storm Water Drainage																	
Coverage of Storm Water Drainage network						Incidence of Water logging / flooding											
100%						0%											
Current (2018-19)			Target (2019-20)			Current (2018-19)			Target (2019-20)								
38%			50%			0%			0%								

Executive Engineer,
Thanjavur City Municipal Corporation.


Commissioner, 16/8/2019

Thanjavur City Municipal Corporation.

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