

**FORMAT - B**

**DECLARATION OF SERVICE LEVEL STANDARDS NOTIFICATION FORMAT FOR THE FINAL YEAR 2021 - 22**

Name of the Urban Local Body (Grade of Municipality) Thoothukudi City Municipal Corporation	Name of the Municipal Commissioner Tmt. T.Charusree, I.A.S.	Postal address with Pin Code Commissioner, Thoothukudi City Municipal Corporation, Thoothukudi - 628 001	Phone & Fax nos. 0461 - 2326901, 902, 903 & Fax No. 0461 - 2320457	Email Id commr.thoothukudi@tn.gov.in
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<b>Water Supply Indicators</b>		<b>per capita supply of water</b>	<b>Extend of metering of water connections</b>	<b>Extend of non revenue water</b>	<b>continuity of water supply</b>	<b>Quality of water supplied</b>	<b>Efficiency in redressal of customer complaints</b>	<b>cost recovery in water supply services</b>	<b>Efficiency in collection of water supply related charges</b>
<b>Benchmarks</b>	<b>100%</b>	<b>135lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>
	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)
	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)
1.	100%	135 lpcd	100%	16%	1 hour daily	100%	100%	100%	100%

<b>Solid Waste management indicators</b>		<b>Household level coverage of solid waste management</b>	<b>Efficiency of collection of municipal solid waste</b>	<b>Extend of segregation of municipal solid waste</b>	<b>Extend of municipal solid waste recovered</b>	<b>Extent of disposal of municipal solid waste</b>	<b>Efficiency of redressal of customer complaints</b>	<b>Extent of cost recovery in SWM services</b>	<b>Efficiency in collection of SWM charges</b>
<b>Benchmarks</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>90%</b>	<b>100%</b>	<b>90%</b>	<b>100%</b>	<b>90%</b>
	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)	Current (2021-22)
	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)
1	100%	100%	100%	100%	100%	100%	100%	100%	100%

<b>Storm water Drainage indicators</b>		<b>Coverage of Storm water drainage network</b>	<b>Incidence of water logging/Flooding</b>
<b>Benchmarks</b>	<b>100%</b>	<b>100%</b>	<b>0%</b>
	Current (2021-22)	Current (2021-22)	Current (2021-22)
	Targets (2022-23)	Targets (2022-23)	Targets (2022-23)
	100%	100%	0%

C.V  
 A.O  
 A.C(P)  
 Commissioner  
 Thoothukudi Corporation