## TIRUCHIRAPPALLI DISTRICT THURAIYUR MUNICIPALITY

(Letter No: 426/2016/E1 Dated 25.09.2018.)
NOTIFICATION.

Under the conditions imposed for the drawal of share of "General Performance Grant" under the 14<sup>th</sup> Central Finance Commission Recommendations, the undersigned, holding the office of the Commissioner, Thuraiyur Municipality, is publishing the "Standardised Service Level Bench Marking" for the year 2017-18 comprising of four service sectors viz., Water Supply, Sewerage, Solid Waste Management and Storm Water Drainage and pertaining to the Thuraiyur Municipality.

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COMMISSIONER THURAIYUR MUNICIPALITY.

Sey 28/9/10

## FORMAT - B

Declaration of Service Level Standards Notification Format

Name of the Urban Local Body		Name of the Municipal Commissioner  Thiru.V.Navendhiran,M.Sc., Municipal Commissioner				Postal address with PIN code  Municipal Office, Thuraiyur, Tiruchirappalli District-621 010.				ormat	Phone & Fax nos.				Email id.			
Thuraiyur Municipality										04327-222347, 04327-222405								
Water Suppl	y Indicato	rs					26						04327-2224	US				
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints 80%		Cost recovery in water supply services		Efficiency in collection of water supply- related charges 90%	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		1000							
	Current Target		Current Target		Current Target		Current Target		Current Target		100%							
100	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 –	(2018 –	(2017 –	(2018 -	Current (2017 –	Target (2018 –	Current (2017 –	Target (2018 –	Current (2017 -	Target (2018 –	Current (2017 -	Target (2018
1	56	63	90	90	98	98	12	10	1 1	19)	18)	19)	18)	19)	18)	19)	18)	19)
Sewage Man	agement	Sewerage ar	nd Sanitation)				46	10	1 1	1	100	100	76	80	90	95	80	85
Benchmarks	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	Current Target		Target		100% Current Target		100%		100%		20%		80%		100%		90%	
	(2017 – 18)	(2018 – 19)	Current (2017 – 18)	(2018 – 19)	(2017 – 18)	Target (2018 – 19)	(2017 – 18)	Target (2018 – 19)	Current (2017 –	Target (2018 –	Current (2017 –	Target (2018 –	Current (2017 -	Target (2018 –	Current (2017 -	Target (2018 –	Current (2017 –	Target (2018 -
1	89	100	-		-	-	10)	19]	18)	19)	18)	19)	18)	19)	18)	19)	18)	19)
Solid Waste N	Manageme	ent Indicators	3						-	-	-		-	-		-	-	-
Benchmarks			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
			100		100%		100%		80%		100%		80%		100%		90%	
			Current (2017 – 18)	Target (2018 – 19)	Current (2017 – 18)	Target (2018 – 19)	Current (2017 – 18)	Target (2018 – 19)	Current (2017 – 18)	Target (2018 –	Current (2017 –	Target (2018 –	Current (2017 -	Target (2018 –	Current (2017 -	Target (2018 –	Current (2017 –	Target (2018 -
Storm Water Drainage Indicators			99	100	99	100	80	100	65	19)	18)	19)	18)	19)	18)	19)	18)	19)
torm Water I	Drainage I	ndicators				200	00	100	05	80	100	100	78	80	85	100	75	90
				Coverage of	storm water	r drainage net	work			Incide	nce of water	lagging/fi-	a dia a					
Be	nchmarks				100%					meidel		logging/ flo	oaing					
			Currer	nt (2017-18)		Targe	t (2018 – 19)		Cure	ent (2017 -		0%						
Place : Thuraiyur.			65			. 0	-	- /	Current (2017 – 18)			Target (2018 – 19)						

Date: 25.09.2018

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V.Navendhiran, COMMISSIONER, THURAIYUR MUNICIPALITY.