

**FORMAT-8 Declaration of Service Level Standards for the year 2019-2020**

Name of the Urban Local Body (Grade of Municipality)	Name of the Municipal Commissioner	Postal address with PIN Code	Phone & Fax Nos.	E-mail id/Web address
Vaniyambadi Municipality Selection Grade	Thiru.H.Gopu, Municipal Commissioner I/c.	Vaniyambadi Municipality Vellore District - 635751	04174-233808	Commr.vaniyambadi@tn.gov.in

**Water supply Indicators**

	coverage of water supply connections		per capital supply of water		Extent of metering of water connections		Extent of non revenue water		continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply -related charges	
<b>Benchmarks</b>	100%		135%		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
Vaniyambadi	96	97	90	90	92	94	18	18	22	22	100	100	78	70	90	90	88	90

**Sewage Management (Sewerage and Sanitation)**

	coverage of toilets		coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
Vaniyambadi	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste Management services		Efficiency of collection of Municipal solid waste		Extent of Segregation of Municipal solid waste		Extent of Municipal solid waste recovered		Extent of Scientific disposal of Municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)		
Vaniyambadi			91	95	93	95	90	90	82	85	82	90	72	70	90	92	92	93

	coverage of storm water drainage network				Incidence of water logging/flooding			
	100%				0%			
	Current (2018-19)		Target (2019-20)		Current (2018-19)		Target (2019-20)	
Vaniyambadi	90		92		0		0	

*[Signature]*  
14/03/19  
Assistant Engineer  
Vaniyambadi Municipality

*[Signature]*  
Municipal Engineer  
Vaniyambadi Municipality

*[Signature]*  
Commissioner,  
Vaniyambadi Municipality.